

Maintenance and Utilization – Master Data – Post Session Report

Maintenance and Utilization (M&U) Master Data – Topics included:

- Preparing Property Accountability for M&U
- M&U Master Data required to use M&U functions
- M&U Master Data supporting processes

Presented by:

Jud Crook, IT Training Specialist

Q&A:

Terry Hatcher, IT Training Specialist

Roland Smith, IT Training Specialist

Recording Location:

DCO: link unavailable

(note: you must log into the DCO website to view the recording)

DPAS Support: <http://dpassupport.golearnportal.org>

Open **Training / Webinar Archive** and find the webinar under the Maintenance and Utilization (M&U) Webinars heading or search for the webinar title.

(note: this link will only play the newest webinar on this topic)

Screenshot:



Session Statistics:

Session Date	10/10/2012
Number of Registered Attendees	47
Number of Internal Attendees	7 (including the close captioner)

Poll Results:

Did you find the content in this webinar useful? – 16 Responses

Answer	Percent
Extremely Useful – I learned a useful technique or tip	68.75%
Somewhat Useful – This content was not new for me but is useful	31.25%
Not Useful – I did not learn anything new	0%
Other – I am providing a detailed answer in the chat pod	0%

How would you rate the presentation? i.e. Speaker, Format – 16 Responses

Answer	Percent
Excellent – I would highly recommend this presentation to others	37.5%
Good - I enjoyed this format and the interaction	50%
Okay - The presentation needed some improvement	6.25%
Poor - The presentation underperformed for me	0%
Other – I am providing a detailed answer in the chat pod	6.25%

In which topics are you most interested for a future webinar? – 19 Responses

(Participants have multiple selections – the percentage is percent of total respondents interested in a topic)

Answer	Percent
Asset Dispositions	15.79%
Asset Receiving	26.32%
Asset Transfers	21.05%
Asset Updates	21.05%
Inventory Basics/Advanced	26.32%
Inventory Reconciliation	10.53%
Government Furnished Property (GFP)	10.53%
Improvements	5.26%
CIP	0%
Real Property	0%
Reports and Forms	47.37%
Inquiries	36.84%
Warranty	15.79%
M&U Work Orders	31.58%
M&U Dispatch	26.32%
RFID Basics	5.26%
WAWF	26.32%
IUID – in Depth	31.58%
DPAS Security/Roles	15.79%

Maintenance and Utilization – Master Data

Participant Questions and Comments:

Question: Is the Mass Change the only way to change the Maint Grp Id? I did this and it is still hung up.

Answer: You may go directly to the stock number update if there are no assets associated with the stock number. If there are assets on your books with that stock number, you need to use the Stock Number Mass Update process.

Question: Is this for motorized equipment or can it be utilized for IT equipment such as printers and CPUs?

Answer: It can be used for any type of equipment

Question: Can a maintenance team be contractors, such as contracted out maintenance?

Answer: You can add any names you want to the maint team, so you could add contractors.

Question: Is this module part of the plan for tracking IT equipment that HQMC already has in place or is it the choice of the individual activity?

Answer: It is the choice of the individual activity. I do not believe this is what HQMC has in place. The inventory management plan is found in the PA side of DPAS rather than the M&U side

Question: Where are the DPAS trainings located?

Answer: They can be found on the DPAS Support web site.

Question: Some property that was on our Maintenance Master at the time of conversion has now disappeared. Any idea what could have caused this?

Answer: During the conversion it was not possible to convert work orders, we saved maint history, hope this helps.

Question: The whole item on the property portion has disappeared, I'm sorry I did not clarify. It was there after conversion and as I went to set up for maintenance, they were no longer in the system at all.

Answer: Have you talked to the POC that worked with you during your conversion? This definitely needs to be looked into.

Question: I'm getting errors on several vehicles that are loaded in property but are not being found within the maintenance module. It looks as if the items are set up properly in property cataloguing but are not communicating with maintenance and utilization.

Answer: Look to confirm that the Maintenance Management Assignment/UIC/Maint Grp ID associations are correctly setup. If the disconnect continues, contact the Columbus Call Center for research support.

Question: Is this a mandatory usage for IT equipment? We have an alternate system for recording IT maintenance. Or is this a tool made available if we need it?

Answer: It is not mandatory, and it is a tool that can be used by your site.

Question: Where is the saved maintenance history located so that I may look for it?

Answer: There is Work Order Legacy History for work done before the conversion, Asset Utilization for records created after conversion. There are also journals available in the History menu selection under Inquiries.