DPAS MU Dispatching Webinar – Post Report

Join us for an hour long session as we cover Dispatching in the Maintenance & Utilization module. We will go over everything from roles, profiling assets, opening and closing a Dispatch, and even the Dispatch Journal Inquiry. Sign up Today!

Presented by:

Lisa Peters, Training Manager

Q&A:

Nate Thomson, Systems Analyst – Fleet MGMT

Recording Location:

Adobe Connect: https://dpas.adobeconnect.com/p87qqfwzav78/

Screenshot:

Session Statistics:

Session Date	2/23/2021
Number of Invited Users	4004
Number of Users Registered	169
Number of Attendees	78
Number of Internal Attendees	4

DPAS PA Physical Inventory Webinar

Participant Questions and Answers:

Question: CAN I PRINT off the slides anywhere?
Answer: You may download the presentation in the Files Download Pod located right above. Select the file (Webinar-Presentation) and select download.

Question: What are some instances where it would be returned - Not Closed?
Answer: If you have to send to Maint or you have a policy that car needs to have to be cleaned before reissuing.

Question: What if click view and the screen is blank.
Answer: Can you close and reopen and is it still blank? – Check to see if your web browser is blocking pop-ups.

Question: My trip tickets have had the leters and dollar sign symbol and I am not in training mode. How can I correct this?
Response: is that part of the Barcode or actually in the trip sheet?
Question: Its on the top right hand corner of the trip sheet. No bar code is showing.
Answer: can you submit that to the DPAS Help Desk For more assistance regarding your reported issue / if you need assistance in DPAS – please contact the DPAS Help Desk at 1-844-843-3727 / DPASSupport@leidos.com

Question: Who assign your role in DPAS
Answer: your Agency IO and AOI can assign roles since they have to sign off before getting submitted to DPAS
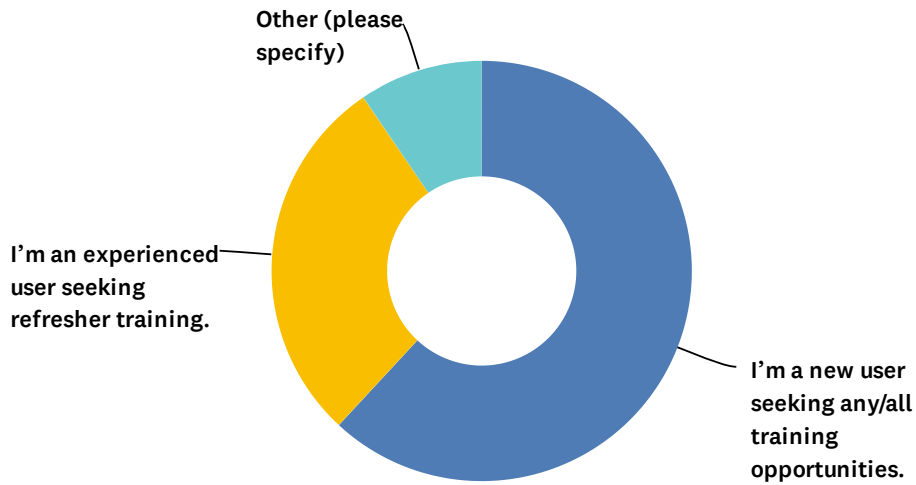
Question: For Instance if we require mileage reported NLT 15th of each month from the entire fleet; 1400 vehicles and our vehicles are on a 30 day dispatch. Can you query what vehicles are passed due for reporting mileage?
Answer: there is no generic report for this but can select a Maint Asset Utilization Inquiry - Utilization Report field of "No" and date range of utilization Report date to and from for what Level you want should be able to give a decent list of vehicles since the Dashboard is only 30 days from reported date.

Webinar Survey Results to follow on next page

Q3 Which of the following best describes your reason for attending the webinar?

Answered: 21   Skipped: 0

Other (please specify)

I'm an experienced user seeking refresher training.

I'm a new user seeking any/all training opportunities.

ANSWER CHOICES	RESPONSES	
I'm considering implementing DPAS and wanted to see how it works.	0.00%	0
I'm a new user seeking any/all training opportunities.	61.90%	13
I'm an experienced user seeking refresher training.	28.57%	6
Other (please specify)	9.52%	2
TOTAL		21

#	OTHER (PLEASE SPECIFY)	DATE
1	USE DPAS IN A LIMITED CAPACITY	2/23/2021 1:50 PM
2	Learning new things to pass on.	2/23/2021 1:49 PM

Q4 How would you rate your instructor (subject matter knowledge, pace of instruction, organization, etc…)?
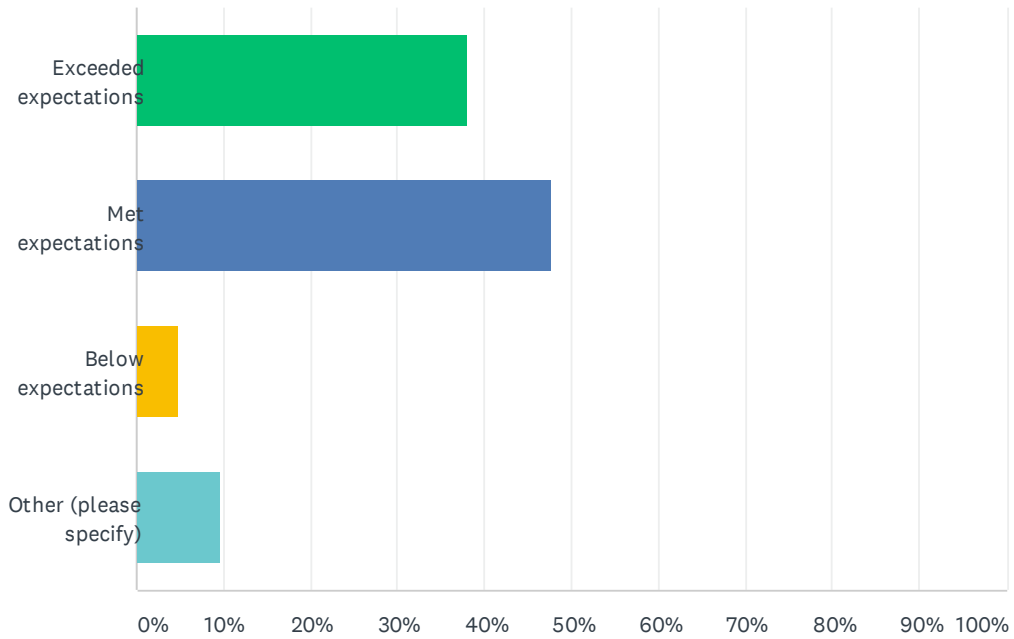
Answered: 21   Skipped: 0
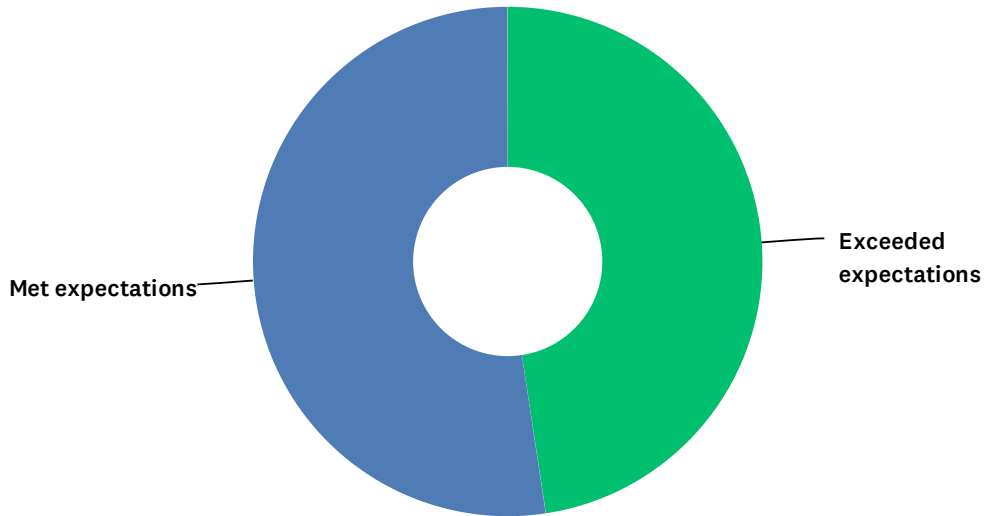
ANSWER CHOICES	RESPONSES	
Exceeded expectations	47.62%	10
Met expectations	52.38%	11
Below expectations	0.00%	0
Other (please specify)	0.00%	0
TOTAL		21

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q5 How would you rate the usefulness of the webinar?

Answered: 21   Skipped: 0

ANSWER CHOICES	RESPONSES	
Exceeded expectations	38.10%	8
Met expectations	47.62%	10
Below expectations	4.76%	1
Other (please specify)	9.52%	2
TOTAL		21

#	OTHER (PLEASE SPECIFY)	DATE
1	Good presentation, but my sound was sometimes delayed or garbled. The closed captions were perfect to fill in the information gaps.	2/23/2021 3:56 PM
2	We do not use it	2/23/2021 1:49 PM

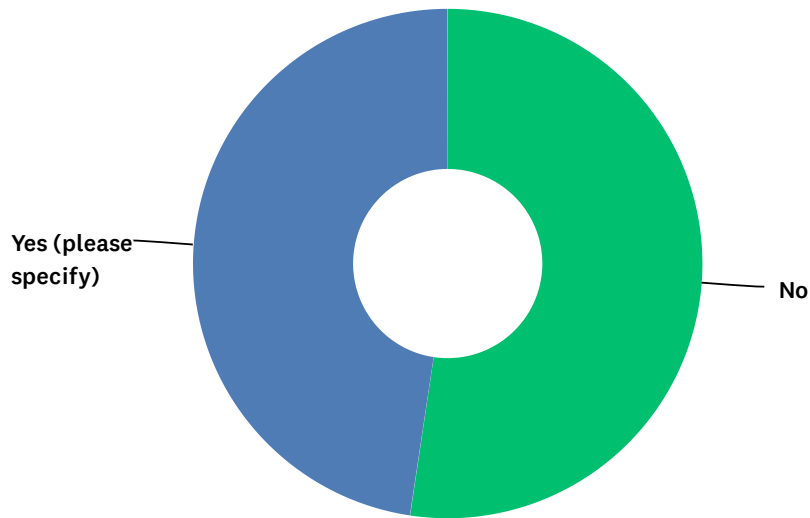# Q6 How would you rate the registration and login process?

Answered: 21   Skipped: 0
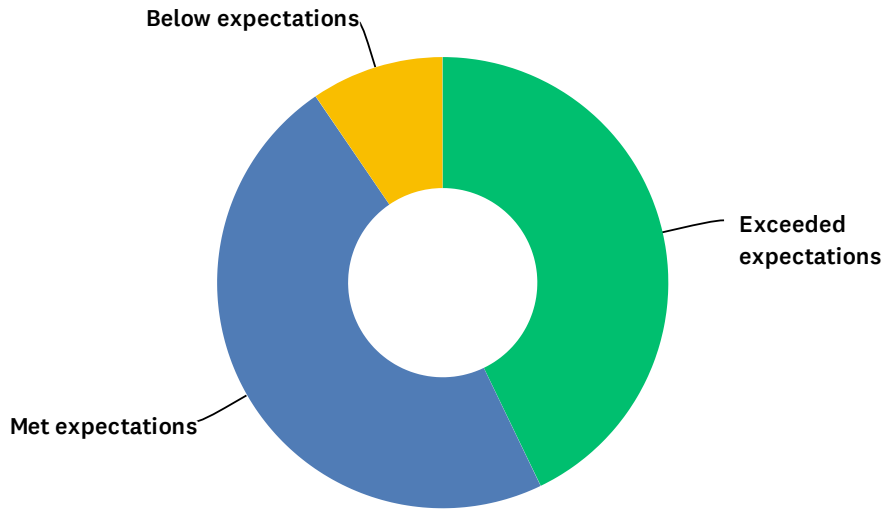
ANSWER CHOICES	RESPONSES	
Exceeded expectations	42.86%	9
Met expectations	47.62%	10
Below expectations	9.52%	2
Other (please specify)	0.00%	0
TOTAL		21

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q7 Did you experience any technical difficulties?

Answered: 21   Skipped: 0

ANSWER CHOICES	RESPONSES	
No	52.38%	11
Yes (please specify)	47.62%	10
TOTAL		21

#	YES (PLEASE SPECIFY)	DATE
1	The sound kept cutting out a little.	2/24/2021 10:58 AM
2	As mentioned already, the sound periodically cut out or was garbled.	2/23/2021 3:56 PM
3	Audio issue	2/23/2021 1:54 PM
4	No video on Microsoft Edge. Recommend notifying attendees use Google Chrome.	2/23/2021 1:51 PM
5	CHOPPY AUDIO	2/23/2021 1:50 PM
6	I had a low bandwidth near the end of the webinar so I didn't catch all of the end.	2/23/2021 1:50 PM
7	Do not have the Adobe Program you use. It ended Dec 2020 for my command.	2/23/2021 1:48 PM
8	Audio was broken at times.	2/23/2021 1:48 PM
9	when i tried to download it took me out of the presentation and i had to go out and come back in so i missed the beginning	2/23/2021 1:48 PM
10	My network dropped 2x	2/23/2021 1:47 PM

Q8 What other DPAS topics would you like to see offered in webinar format in the future?

Answered: 11   Skipped: 10

#	RESPONSES	DATE
1	Utilization and Work Orders	2/24/2021 10:58 AM
2	Vehicle profiling	2/24/2021 6:56 AM
3	Specific DPAS functions for Seinor Reserve Officer Training Corps (SROTC) units under USACC.	2/23/2021 3:56 PM
4	Property Book	2/23/2021 1:54 PM
5	NOT SURE	2/23/2021 1:50 PM
6	unknown	2/23/2021 1:49 PM
7	ALL	2/23/2021 1:49 PM
8	unknown at this time	2/23/2021 1:48 PM
9	Correcting Mileage and Fuel errors	2/23/2021 1:48 PM
10	more on set-up	2/23/2021 1:48 PM
11	NA	2/23/2021 1:48 PM