

DPAS HELP – Post Session Report

In this online session, DPAS Subject Matter Experts presented the DPAS Help system and answered questions in real-time chat! The webinar showed the integration between the Help system and the DPAS application and addressed other Help resources. The webinar was presented with Remote Captioning support.

Presented by:

Patricia Scott, DPAS Trainer

Q&A:

Jud Crook, Subject Matter Expert

Justin Stevens, Subject Matter Expert

Recording Location:

DCO: <https://connect.dco.dod.mil/p28375951>

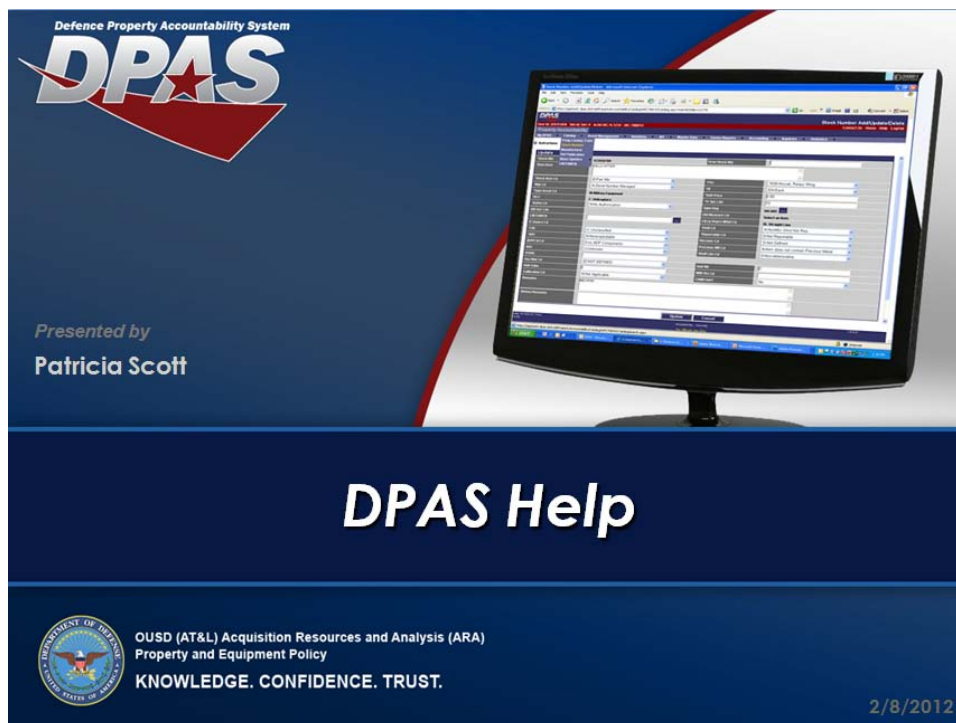
(note: you must log into the DCO website to view the recording)

DPAS Support: <http://dpasupport.golearnportal.org>

Open **Training / Webinar Archive** and find the webinar under the DPAS Help subject heading or search for the webinar title.

(note: this link will only play the newest webinar on this topic)

Screenshot:



Session Statistics:

| | |
|--------------------------------|-------------------------|
| Session Date | February 08, 2012 |
| Number of Registered Attendees | 112 |
| Number of Internal Attendees | 9 including three hosts |

Poll Results:

Did you find the content in this webinar useful? – 44 Responses

| Answer | Percent |
|---|---------|
| Extremely Useful – I learned a useful technique or tip | 59% |
| Somewhat Useful – This content was not new for me but is useful | 36% |
| Not Useful – I did not learn anything new | 05% |
| Other – I am providing a detailed answer in the chat pod | n/a |

How would you rate the presentation? i.e. Speaker, Format – 46 Responses

| Answer | Percent |
|--|---------|
| Excellent – I would highly recommend this presentation to others | 33% |
| Good - I enjoyed this format and the interaction | 41% |
| Okay - The presentation needed some improvement | 15% |
| Poor - The presentation underperformed for me | 11% |
| Other – I am providing a detailed answer in the chat pod | n/a |

What topic would you be most interested in for a future webinar? – 37 Responses

| Answer | Percent |
|--|---------|
| Asset Updates | 22% |
| Government Furnished Property (GFP) | 05% |
| Warranty, Service and Subscription | 03% |
| Improvements | n/a |
| CIP Topics, Projects, Attestation (Detail in Chat) | n/a |
| Military Assets - Catalog, CIP, Activity Based | 05% |
| Real Property Topics | 03% |
| Reports and Forms | 22% |
| Inquiries | 14% |
| RFID Basics | 08% |
| Supply Store Topics (Detail in Chat) | 03% |
| Maintenance Module Topics (Detail in Chat) | n/a |
| Record Utilization (M&U Module) | n/a |
| Work Orders | n/a |
| Audit Viewer and Transaction Journal | 03% |
| Preparing Assets for M&U | 05% |
| IUID Item Unique Identification | 03% |
| DPAS Security/Roles | n/a |
| OTHER - I am providing a detailed answer in the chat pod | 05% |

Participant Questions and Comments:

Question: Is there a way to view all users for a UIC and their roles

Answer: With proper access there are inquiries for that information

Question: Does this feature help with getting DODAAC information? Where can I get that to transfer property?

Answer: There is good information about the DODAAC in the Help system. If specific DODAAC information is needed, contact the call center.

Question: Is there a way to access the DPAS help when you are not logged into DPAS?

Answer: No, you have to be logged into DPAS.

Poll Response: Would like to learn how to enter items that need to be entered into DPAS such as beamhit systems.

Poll Response: May I ask one class/webinar for the VERY beginner of DPAS users?